

Coronavirus (COVID-19) Update

To Whom it may concern,

RE: A message from PROVIDER AND MANAGER

At **CARSHALTON NURSING Caring Homes**, we are following the latest Government advice and stopping visitors to all our homes, except for essential visits by healthcare professionals who will be required to adhere to strict protocols.

We understand that this may be very difficult for families but we are clear in our duty to ensure we protect the health, safety and wellbeing of our Residents and Colleagues as our top priority.

We want you to know that you can contact your loved ones through calls, emails, video and social media and we will support our Residents to view any messages you send over. We are confident that the teams in our homes are doing all they can to ensure that life remains as comfortable and sociable as possible. There will be a full programme of activities delivered by our in-house health and wellbeing teams.

We hope you will understand and support these actions and any further subsequent measures we might need to put in place.

Yours sincerely

CARSHALTON NURSING HOME